

National Car Parks – Gender Pay Gap Report 2023

Background

Legislation came into effect in April 2017, requiring all UK companies with 250 or more employees to publish gender pay gap information.

This report contains NCP's 2023 gender pay gap information, as required under The Equality Act 2010 (Gender Pay Gap Information) Regulations 2017.

The gender pay gap shows the difference between the average pay of all women and the average pay of all men, irrespective of any differences in the work they do. As a result, it's affected by how the workforce is made up, including the numbers of men and women in different types of jobs and at different levels of the organisation.

The methodology for the creation of the data for the report follows the UK Government guidance and as such the following is reported:

- Gender pay gap the difference between the median, and also the mean, hourly rate of pay for men and for women, based on the April 2023 pay period.
- Gender bonus gap the difference between the median, and the mean, value of bonus pay for men and for women over the 12 months to April 2023.
- Bonus proportions the proportions of men and women who received bonus pay during the 12 months to April 2023.
- Quartile pay bands if the total workforce was put in order of hourly rate of pay and then
 split into four groups of equal size, or quartiles, this is the proportions of men and women in
 each of the four groups.

The legislation requires average pay to be calculated in two different ways, using the **median** and also the **mean**:

Median – if all women were lined up in order of their pay, and so were all men, the median pay for men and the median pay for women would be the pay of the individual in the middle of each line. The median gender pay gap compares these two values. The median indicates the typical situation in the middle and is less affected by any extreme at the top or bottom.

Mean – to calculate the mean level of pay for women and for men, the pay of all women is added together and then divided by the number of women, and the pay of all men is added together and then divided by the number of men. The mean gender pay gap compares these two values. The mean is more affected by any particularly high or low values within a group.

Our Workforce

Our workforce is predominately male, and out of 978 colleagues reported 82% are male, and only 18% are female. This percentage is noticeably higher than reported for 2022 (78.5%).

Put yourself in other people's shoes

Think from each other's perspective to provide better service to customers

Embrace KAIZEN

Endorse the mindset of continuous improvement to achieve our goals

Collaborate as one team

Support each other and NCP to achieve greatness - one step at a time



Figures

Mean and Median Pay Gap

	2017	2018	2020	2021	2022	2023
Ordinary Pay	23.8%	15.86%	12.5%	6.7%	13.26%	19.56%
Mean	Higher for	Higher				
	Women	Women	Women	Women	Women	for
						Women
Ordinary Pay	11.62%	21.27 %	9.3%	4.98%	14.46%	6.62%
Median	Higher for	Higher				
	Women	Women	Women	Women	Women	for
						Women

Gender Pay by Quartiles

2017 Q1 – Upper	2017 Q2 – Upper Middle	2017 Q3 – Lower Middle	2017 Q4 – Lower	
W 79 M 230	W 53 M 257	W 30 M 279	W 48 M 262	
W 25.57%	W 17.10%	W 9.71%	W 15.48%	
2018 Q1 – Upper	2018 Q2 – Upper Middle	2018 Q3 – Lower Middle	2018 Q4 – Lower	
W 74 M 240	W 41 M 273	W 39 M 277	W 59 M 255	
W 23.5%	W 13.05%	W 12.42%	W 18.78%	
2020 Q1 – Upper	2020 Q2 – Upper Middle	2020 Q3 – Lower Middle	2020 Q4 – Lower	
W 106 M 254	W 67 M 293	W 61 M 299	W 42 M 318	
W 29.5%	W 18.6%	17%	11.66%	
2021 Q1 – Upper	2021 Q2 – Upper Middle	2021 Q3 – Lower Middle	2021 Q4 – Lower	
W 71 M 189	W 62 M 198	W 89 M 170	W 0 M 258	
W 27.30%	W 23.85%	W 34.36%	W 0%	
2022 Q1 – Upper	2022 Q2 – Upper Middle	2022 Q3 – Lower Middle	2022 Q4 – Lower	
W 26 M 165	W 35 M 156	W 42 M 149	W 60 M 131	
13.6%	W 18.3%	W 21.9%	W 31.4%	
2023 Q1 – Upper	2023 Q2 – Upper Middle	2023 Q3 – Lower Middle	2023 Q4 – Lower	
W 67 M 152	W 44 M 176	W 27 M 192	W 18 M 202	

Bonus

	2017	2018	2020	2021	2022	2023
Bonus	102.74%	86.35%	164.67%	0%	24.4%	29.98%
	Higher for					
Mean	Women	Women	Women	Women	Men	Women
Popus	100%	80%	0%	100%	37.5%	16.67%
Bonus Median	Higher for	Higher for	Difference	Difference	Higher for	Higher for
	Women	Women			Men	Women

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Proportion	82.60%	76.6%	2.47%	2.08%	1.73%	44.27%
of men						
receiving a						
bonus						
Proportion	73.46%	66.19%	3.72%	0%	0.23%	10.12%
of women						
receiving						
bonus						

Findings and Looking Ahead

Summary and Organisational Context

Having looked at our results in detail, we have identified that while our pay gap favours women in our workplace, we acknowledge that this is due to women contributing to such a small percentage of our workforce. While women are more likely to be in senior or higher paid position, the bonus figures indicate that they are less likely to receive a bonus payment annually. However, their bonuses are paid at a significantly higher rate.

At NCP, all colleagues are paid based on the role they undertake for the business. For example, every front-line colleague is paid the appropriate hourly rate irrespective of any personal factors and our pay rates are reviewed annually. Appropriate pay is based on work function and level they work at and is inclusive of any living allowances afforded to the geographical area. This is the same approach we take for all other roles. Not only do we pay all our colleagues fairly and ensure they have access to the same opportunities, our pay and benefits are also distributed fairly across the business.

With over 800 Car parks throughout the UK, NCP acknowledges that customers come from a wide range of backgrounds, and we are proud that our workforce reflects this diversity.

We are totally committed to building and fostering a constructive and positive relationship with all our colleagues and believe that by being open and transparent with this data it will demonstrate that commitment, as well as attracting talent and boosting colleague engagement.

Closing the Gap

NCP has always been an organisation where people can thrive and develop regardless of their gender or background, and we will continue to offer fair, equitable pay to all colleagues. We are committed to reporting our gender pay gap on an annual basis. I confirm that our data has been calculated according to the requirements of The Equality Act 2010 (Gender Pay Gap Information) Regulations 2017.